

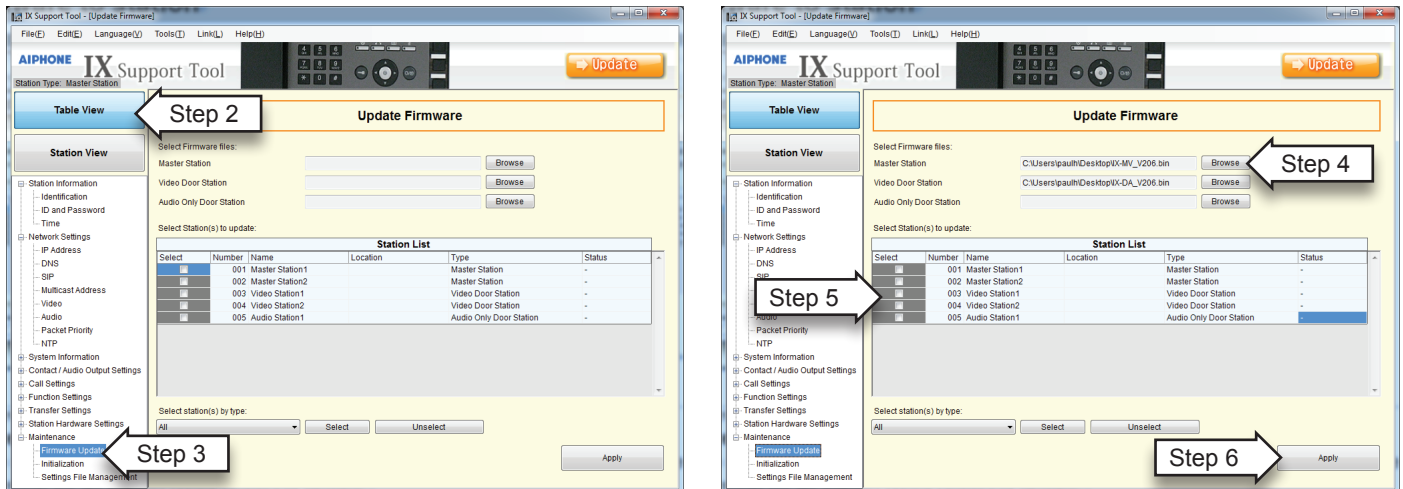
## IX Series Updating Firmware

Updating the firmware allows you to enjoy the latest feature set as well as address any patches that may be required for the system to operate properly. This walk through shows how to update the firmware using the IX Support Tool.

### Download firmware to PC

Open a browser and go to the IX Series product page on the Aiphone website: <http://www.aiphone.com/IX> Under the **Downloads** tab, you will find the latest version of the firmware for each of the IX Series devices. Click on the desired firmware to download. Save to a location on the PC that is easy to access.

### Update firmware to station



- 1) Launch IX Support Tool and select the appropriate system.
- 2) Select **Table View** button
- 3) Select **Firmware Update** from the menu on the left under **Maintenance**.
- 4) At the top of the screen for the desired unit type, use the **Browse** button to locate the firmware that was downloaded. Repeat for all station types requiring an update.
- 5) Select stations to be updated from the **Station List**.
- 6) Once all desired stations are selected, click the **Apply** button.

#### IMPORTANT:

The IX Support Tool will update all stations sequentially. This could take up to 10 minutes per station. Do not disconnect or remove power from IX Series stations during the firmware update process.